

# Key performance Indicators for retail

## Scaricare Libri Emanuele Schmidt (PDF, ePub, Mobi) Gratuito

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### Key Performance Indicators for retail



The story behind the figures  
THE STORE MANAGER'S HANDBOOK

Ledizioni

What works well in my store? Where can I make improvements? How can I get more people to visit my store? How can I sell more? How can I sell “better”? Stores come in all shapes and sizes: large and small, food and non-food, department and speciality, mono-brand and multi-brand, independent and franchisees... Each business, each product category, and each strategy has its own specific characteristics but all stores operate under the same “basic laws” of commerce. This book was written in the belief that “trading” is a profession that demands some skills that always apply irrespective of the type of business formula used. One of these is the ability to understand and use key performance indicators for retail so that we can: Interpret store results; Make decisions to improve them; Monitor the efficacy of these decisions. A real operational handbook, written for real people who manage stores on a daily basis, that describes the key performance indicators most commonly used in retail: footfall, transactions, conversion rate, sales, average sale per transaction, average selling price, average units per transaction, percentage of revenue from promotions and

markdowns, sales per category, penetration, margins, loyalty, customer satisfaction and mystery shopping, inventory turnover and stock coverage, damaged items, shrinkage, returns, personnel costs, sales per FTE, and direct operating costs. This book also explains: What an indicator is and how to calculate it; What the indicator measures; Which factors influence the indicator; Which decisions will steer the indicator in the desired direction. Practical exercises help the reader to master these concepts and apply them immediately in his or her store.

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## Celui qui lit ce livre lit aussi:

### [PDF] Un cattivo ragazzo come te



<http://new.beebok.info/it-1441364873/un-cattivo-ragazzo-come-te.html>

«Vorrei leggerlo ancora e ancora.»&#xa0; Penelope Douglas Autrice della serie bestseller LOVE Tornare a casa è molto doloroso per Lane. Il suo adorato zio Harry, infatti, è morto improvvisamente.&#xa0;E fare i conti con la sua scomparsa significa accettare...

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### [PDF] Sono io Amleto



<http://new.beebok.info/it-1448338659/sono-io-amleto.html>

Sono nato l'11 luglio del 1990. I miei amici non hanno mai smesso. Sono riconoscente, un angelo mi ha protetto fino a oggi. Quando ho firmato il mio primo contratto, dormivo in una macchina. Sono stato una troia. Sono stato una santa. Sono la solitudine. Sono l'eleganza. Sono la moda. Sono quello...

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### [PDF] La ragazza nell'acqua



<http://new.beebok.info/it-1442732300/la-ragazza-nell-acqua.html>

Autore del bestseller La donna di ghiaccio Oltre 2 milioni di copie vendute Il detective Erika Foster ha appena ricevuto una soffiata che le indica il luogo in cui è nascosta la prova per sventare un grosso traffico di droga. Seppure sospettosa, ordina la perquisizione di una cava in disuso...

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### [PDF] King



<http://new.beebok.info/it-1449197092/king.html>

Assist. Tiro. Goal. Palla al centro.&#xa0; La vita di Alexander King è tutta qui, perlomeno adesso. Il suo mondo è andato in frantumi da poco tempo e, nonostante il successo, vive ogni giorno con un unico obiettivo: essere un bravo papà e giocare al meglio delle proprie...

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### [PDF] Rien ne va plus



<http://new.beebok.info/it-1446255547/rien-ne-va-plus.html>

Un nuovo capitolo del grande Romanzo di Rocco Schiavone, un uomo duro, ruvido, cinico ma con una umanità insospettabile, «l'amico di cui non si può più fare a meno» Bruno Ventavoli (TuttoLibri).

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